

## International Journal Of Knowledge And Learning

\*\* Contents available at <http://ijt.cgpublisher.com/product/pub.42/prod.782> \*\*The International Journal of Technology, Knowledge and Society creates a place for the publication presenting innovative theories and practices relating technology to society. It is cross-disciplinary in its scope and provides a meeting point for technologists with a concern for the social and social scientists with a concern for the technological. The focus is primarily, but not exclusively, on information and communications technologies. Equally interested in the mechanics of social technologies and the social impact of technologies, the journal is guided by the ideals of an open society, where technology is used to address human needs and serve community interests. These concerns are grounded in the values of creativity, innovation, access, equity and personal and community autonomy. In this space, commercial and community interests at times complement each other; at other times they appear to be at loggerheads. The journal will examine the nature of the new technologies, their connection with community, their use as tools for learning, and their place in a 'knowledge society'. The perspectives presented range from big picture analyses which address global and universal concerns, to detailed case studies which speak of localised social applications of technology. The papers traverse a broad terrain, sometimes technically and other times socially oriented, sometimes theoretical and other times practical in their

perspective, and sometimes reflecting dispassionate analysis whilst at other times suggesting interested strategies for action. The journal is relevant for academics in the fields of informatics, computer science, history and philosophy of science, sociology of knowledge, sociology of technology, education, management and the humanities; research students; technology developers and trainers and industry consultants. The International Journal of Technology, Knowledge and Society is peer-reviewed, supported by rigorous, criterion-referenced article ranking and qualitative commentary processes, ensuring that only intellectual work of significance is published.

?These proceedings represent the work of contributors to the 17th International Conference on Intellectual Capital, Knowledge Management & Organisational Learning (ICICKM 2020), hosted by ACI and the University of Toronto, Canada on 15-16 October 2020. The Conference Chairs are Dr. Anthony Wensley, from the University of Toronto and Dr. Max Evans, from McGill University. The Programme Chair is Dr. Ilja Frissen from McGill University.

The International Journal of Public and Private Healthcare Management and Economics (IJPPHME) takes an interdisciplinary look at public and private healthcare organizations, culminating knowledge about differences in service, management, delivery, and efficiency. This journal also addresses the challenges of organizing and managing healthcare services more efficiently and effectively in global settings. IJPPHME uses comparative methodology to examine these issues in healthcare

service quality and processes and welcomes interdisciplinary research from the public and private sector.

**\*\* Contents available at <http://ijm.cgpublisher.com/product/pub.28/prod.1323> \*\***The International Journal of Knowledge, Culture and Change Management examines the nature of the organization in all its forms and manifestations: businesses, from micro-enterprises to multinational corporations; institutions of formal learning, from pre-schools to universities; public sector agencies; and non-government and community sector organizations. Its concern also extends beyond the boundaries of organizations to consider the dynamics of supply chains, organizational alliances, networks, communities of practice and capacity building. Across all of these contexts, a pragmatic focus persists-to examine the 'organization' and 'management' of groups of people collaborating to productive ends, and to analyze what makes for success and sustainability. The focus of the journal is on those intangible drivers which determine not only the livability of organizations for insiders, and their credibility and attraction to outsiders; but also their tangible results in the form of efficiency, effectiveness and productivity. The intangibles of knowledge, culture and change management do not appear on balance sheets, but ultimately do have an enormous impact on 'bottom lines'. The journal attempts to address dynamics of knowledge, culture and change as they manifest themselves in organizations. The perspectives range from big picture analyses to detailed case studies which speak to the tangible value of organizational

intangibles. They traverse a broad terrain, from theory and analysis to practical strategies. The journal is relevant for academics in the fields of management, social sciences and education/training, research students, knowledge managers, trainers, industry consultants and knowledge management and change practitioners - anyone with an interest in, and concern for, cultural change in organizations. The International Journal of Knowledge, Culture and Change Management is peer-reviewed, supported by rigorous processes of criterion-referenced article ranking and qualitative commentary, ensuring that only intellectual work of the greatest substance and highest significance is published.

The International Journal of Knowledge Management (IJKM) covers all aspects of knowledge regulation and order including organizational issues, technology support, and knowledge representation. IJKM provides a forum for global aspects of this significant field of study differing cultural perspectives on its use of knowledge and knowledge management. This journal also focuses on the technical issues associated with the creation and implementation of knowledge management systems.

The International Journal of Operations Research and Information Systems (IJORIS) examines current, state-of-the-art advances in the interactions, linkages, applications, and support of operations research with information systems. Covering emerging theories, principles, models, processes, and applications within the field, this journal provides practitioners, educators, and researchers with an international collection of all

operations research facets.

We recognize knowledge management as a socio-technical phenomenon where the basic social constructs such as person, team, and organization require support from information communication technology applications. In an era of business transition, the effective management of knowledge is proposed as a strategy that effectively utilizes organizational intangible assets. Knowledge Management Strategies: A Handbook of Applied Technologies provides practical guidelines for the implementation of knowledge management strategies through the discussion of specific technologies and taxonomies of knowledge management applications. A critical mass of some of the most sought-after research of our information technology and business world, this book proves an essential addition to every reference library collection.

\*\* Contents available at <http://ijm.cgpublisher.com/product/pub.28/prod.1276>

\*\*The International Journal of Knowledge, Culture and Change Management examines the nature of the organisation in all its forms and manifestations: businesses, from micro-enterprises to multinational corporations; institutions of formal learning, from pre-schools to universities; public sector agencies; and non-government and community sector organisations. Its concern also extends beyond the boundaries of organisations to consider the dynamics of supply

chains, organisational alliances, networks, communities of practice and capacity building. Across all of these contexts, a pragmatic focus persists-to examine the 'organisation' and 'management' of groups of people collaborating to productive ends, and to analyse what makes for success and sustainability. The focus of the journal is on those intangible drivers which determine not only the livability of organisations for insiders, and their credibility and attraction to outsiders; but also their tangible results in the form of efficiency, effectiveness and productivity. The intangibles of knowledge, culture and change management do not appear on balance sheets, but ultimately do have an enormous impact on 'bottom lines'. The journal attempts to address dynamics of knowledge, culture and change as they manifest themselves in organisations. The perspectives range from big picture analyses to detailed case studies which speak to the tangible value of organisational intangibles. They traverse a broad terrain, from theory and analysis to practical strategies. The journal is relevant for academics in the fields of management, social sciences and education/training, research students, knowledge managers, trainers, industry consultants and knowledge management and change practitioners - anyone with an interest in, and concern for, cultural change in organisations. The International Journal of Knowledge, Culture and Change Management is peer-reviewed, supported by rigorous processes of

criterion-referenced article ranking and qualitative commentary, ensuring that only intellectual work of the greatest substance and highest significance is published.

The International Journal of Quality Assurance in Engineering and Technology Education (IJQAETE) is an international refereed journal focusing on the best practices in the management of change and improvement in higher education. This journal adds value to the scholarly literature in engineering and technology education and also provides valuable resources for academics and experts to publish in engineering education journals worldwide. Advancing theory, research, and practices in the field, this journal provides a platform for the international exchange of scholarly and practical insights to improve quality assurance of engineering and technology education.

"This book introduces an integrated approach to analyzing and building customer knowledge management (CKM) synergy from distinctive core advantages found in key organizational elements"--Provided by publisher.

[Copyright: c5bf3b935a5fd23a9f60bee6b487e229](https://doi.org/10.1007/978-1-4020-9547-1_10)