

Case Study Pactera

Presenting a cross-cultural critique of global liberalism, this book argues for a broad-based challenge that can meet it on its own scale. It probes many of the key challenges we face in the new millennium, and is a useful read for students of politics and globalization.

Now in its third edition, this is the only outsourcing and offshoring book to offer a broad but coherent guide to the strategy, operations and management of ITO and BPO outsourcing and offshoring, from how to source new relationships to managing business processes in a national and global context.

Family law in multi-religious settings poses a problem for gender equality. However there is a need to learn more about the ways gender inequality is manifested and the extent to which women are affected in their capacity for acting on their personal relationships. This thesis asks the following research question: 'How does the enactment of family law frameworks impact on the ways women negotiate their personal relationships in post-conflict Lebanon?' The thesis contests mainstream statutory and cultural explanations of the gendering effect of family law in non-western contexts for three reasons. First, they overlook the interconnectedness between legal frameworks and broader social norms within which actors operate. Second, they reduce gender equality to the level of entitlements rather than outcomes. Third, they fix women's agency as static and one-dimensional. This thesis presents a broader view of the 'enacted' aspects of family law frameworks and examines their impact as historically-bound social institutions that exercise a dynamic gendering effect. It uses qualitative research methods to examine the case of post-conflict Lebanon in the light of the renegotiation of 'consociational' citizenship in the National Reconciliation Pact era (1990-2005). Findings suggest that family law forms an order of 'gender governance' that exercises institutional gender inequality in three ways. At the judicial level, women's legal personhood is blurred in both legal texts and judicial practice. At the normative level, women's subjectivity is confined within dominant gendered norms on family relations and womanhood ideals. Finally at the level of social spaces for action, women are restricted in their individual and collective capacity for negotiating their rights. Hence, women's subjectivity is found to be composite and fluid, continuously shaping various directions for agency beyond narrow western definitions of freedom. The thesis' main contribution is to argue for the need to engage more thoroughly with family law's institutional complexity and the processes of their enactment. The concept of 'gender governance' helps explain why women have so far been unable to organise effectively towards challenging or reforming family law in multi-religious contexts. It also contextualises citizenship in multi-religious settings by framing the religious influence within political discourses on national identity and post-conflict state building.

The third edition of the Regional Geography of Canada introduces students to the individual regions of the country and the forces, or 'faultlines' which contribute to its regional character.

Although it receives much less attention than better known disarmament processes, the destruction of small arms is reshaping the military arsenals of the world. Out of roughly 200 modern military small arms world-wide, about 500,000 are destroyed every year. The commitment of major governments and international organizations makes small arms destruction a permanent addition to the global disarmament repertoire. But the prospects for greater military small arms disarmament may be declining, as war in Afghanistan and Iraq create unprecedented demand for second-hand weaponry. Inconspicuous disarmament of small arms and ammunition is reshaping the global picture of firearms, light weapons and ammunition. The process is far from comprehensive, but much more than cosmetic. Small arms destruction is here to stay, but its contributions may be fleeting. This book is the first full-length examination of the issue. The case studies in this volume examine the politics of military small arms disarmament. When, they ask, is surplus destruction most likely? And what can be done to make destruction more likely and more effective? Case studies examine small arms destruction by NATO and the OSCE, and in Bulgaria, Cambodia, Germany, Kazakhstan, Papua New Guinea, Romania, Serbia, Ukraine and others. This book was published as a special issue of Contemporary Security Policy.

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"Featuring new evidence on: the end of the Cold War, 1989; the fall of the Wall; Sino-Soviet relations, 1958-59; Soviet missile deployments, 1959; the Iran Crisis, 1944-46; Tito and Khrushchev, 1954.

Corporate Social Responsibility (CSR) is about managing an organization's impact on society and the environment through its operations, products or services and through its interaction with key stakeholders such as employees, customers, investors and suppliers. This book addresses how outsourcing can be used as a powerful tool for advancing critical social, economic, and environmental issues on a global basis. Additionally, it examines corporate responsibility policies and practices for outsourcing, including identifying and showcasing policies that our membership have adopted, creating a framework for companies to model new CR policies, and provides multiple resources for readers. Active for several years within the IAOP is the Corporate Social Responsibility (CSR) Subcommittee of the IAOP Advocacy and Outreach Committee. As an outgrowth of the work of the CSR Subcommittee, the need for an Outsourcing Professional's Guide to CSR was identified. From both the 2009 and the more recent 2011 IAOP survey on corporate social responsibility in outsourcing, it was shown that an overwhelming (and consistent) 84-85% of organizations would follow IAOP guiding principles for socially responsible outsourcing. This stable percentage of organizations looking for guidance bodes well for the development of the IAOP's Outsourcing Professionals Guide to Corporate Social Responsibility. IAOP® is the global, standard-setting organization and advocate for the outsourcing profession. With a global community of more than 110,000 members and affiliates worldwide, IAOP is the leading professional association for organizations and individuals involved in transforming the world of business through outsourcing, offshoring and shared services. Our client-side members are, on average, responsible for \$60 million per year of outsourcing spending with some overseeing outsourcing programs in the billions of dollars. 85% of IAOP members credit IAOP for improved outsourcing outcomes at their organizations and 93% of IAOP's Certified Outsourcing Professionals® (COPs) say that the designation has had a positive impact on their careers.

A detailed study of sports' arrival, spread and advance in colonial and post-colonial South Asia. A selection of articles addresses critical issues of nationalism, communalism, commercialism and gender through the lens of sport. This book makes the point that the social histories of South Asian sport cannot be understood by simply looking at the history of the game in one province or region. Furthermore, it demonstrates that it would be wrong to understand sport in terms of the exigencies of the colonial state. Drawing inspiration from C.L.R. James' well-known epigram, 'What do they know of cricket who only cricket know?' the findings suggest that South Asian sport makes sense only when it is placed within the broader colonial and post-colonial context. The book demonstrates that sport not only influences politics and vice versa, but that the two are inseparable. Sport is not only political, it is

politics, intrigue, culture and art. To deny this is to denigrate the position of sport in modern South Asian society. This volume was previously published as a special issue of *The International Journal of the History of Sport*.

Modernizing China: Investing in Soft Infrastructure

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The aim objective of CME 2014 is to provide a platform for researchers, engineers, academicians as well as industrial professionals from all over the world to present their research results and development activities in Information Management, Innovation Management, Project Management and Engineering. This conference provides opportunities for the delegates to exchange new ideas and application experiences face to face, to establish business or research relations and to find global partners for future collaboration. Submitted conference papers will be reviewed by technical committees of the Conference. This volume provides the first geographically and thematically comprehensive study of the evolution and current state of the national security and defence policies, strategies, doctrines, capabilities, and military operations, as well as the alliances and security partnerships, of European armed forces.

In its premier issue, this volume provides the first broad overview of major aspects of the problem of small arms and light weapons proliferation. Issues covered include: products and producers; global firearms stockpiles; brokers and transport agents; legal small arms transfers; illicit small arms transfers; the effects of small arms availability; and multilateral measures and initiatives. The Survey will serve as the principal source of public information on all aspects of small arms, and as a resource center for governments, policy makers, researchers, and activists. With international contributors from a variety of backgrounds, it will interest all those in security studies, political science, law, economics, development studies, and sociology.

This book collects and reports on the results of a study conducted on the Chinese Software and Services Outsourcing (SSO) industry, focusing on one of its main players as a key case study. Two sets of research findings are presented: first, the knowledge management and communication processes inherent within a highly collaborative software development project between the case study company and one of its long-term UK clients are explored and distilled into specific practices; second, at the organizational level, the strategies used by the company to build and exploit capabilities and to dynamically configure resources to promote specific value positions along its outsourced services value networks are identified and discussed. The significance of these findings for similar China-based global high-tech firms and the value of this organizational form in moving closer to the goals of the 2020 enterprise vision are both discussed, along with the implications of the findings for EU/UK businesses operating in similar digital domains.

Includes section, "Recent book acquisitions" (varies: Recent United States publications) formerly published separately by the U.S. Army Medical Library.

Indexes the Times and its supplements.

Preface: At the end of the 1980s, Poland, like the other countries of Eastern Europe, underwent a rather sudden shift away from communist rule and into an uncertain new world of democracy and economic reform. The events spurred by the repudiation of Poland's last communist regime in 1989 demanded a new and updated version of *Poland: A Country Study*. Because the emergence of the opposition Solidarity movement in 1980 increased the flow of information from communist Poland, reliable coverage of the 1980s has been possible. Thus, this new treatment of Poland is based on a number of authoritative monographs and a host of scholarly articles. The most useful of those sources are sited in a bibliographic summary at the end of each chapter. The authors of this edition have described changes in the past ten years against the historical, political, and social background of Poland. Particular emphasis falls on the transition period that began in 1989 with the rejection of the last communist government. This period, a historic watershed not yet concluded in 1993, promises to have permanent impact on all aspects of Polish life. The authors have attempted to present a compact, accessible, and unbiased treatment of five main topics: historical setting, society and its environment, the economy, government and politics, and national security.

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