Business Communication 12th Edition Rentz

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This text focuses student-learning on the key communication competencies recommended by the National Communication Association. With applied examples and a vibrant and engaging design, this text covers all the expected topics in an introductory course (foundations of communication, interpersonal communication, small group communication, and public speaking - plus a special appendix on interviewing). Scenarios begin each chapter with a problem to which students can relate and then solve as they learn about the concepts discussed in each chapter. A concentrated focus on careers in communication, highlighted in a two-page spread near the end of each chapter, brings home the relevance of communication outside the classroom and helps students learn more about how studying communication can help them throughout their lives. Additional emphasis on topics such as ethics, culture, gender, and technology is found throughout the text.
This book presents high-quality, peer-reviewed papers from the International Conference in Information Technology & Education (ICITED 2021), to be held at the ESPM – Higher School of Advertising and Marketing, Sao Paulo, Brazil, between the 15th and the 17th of July 2021. The book covers a specific field of knowledge. This intends to cover not only two fields of knowledge – Education and Technology – but also the interaction

among them and the impact/result in the job market and organizations. It covers the research and pedagogic component of Education and Information Technologies but also the connection with society, addressing the three pillars of higher education. The book addresses impact of pandemic on education and use of technology in education. Finally, it also encourages companies to present their professional cases which is discussed. These can constitute real examples of how companies are overcoming their challenges with the uncertainty of the market.

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"This book provides a comprehensive, integrative, and global assessment of the e-government evolution in terms of real-life success and failure cases"--Provided by publisher.

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To advance in today's workplace requires virtual team skills. Most individuals assume their face-to-face skills will translate, but competency with virtual communication and teamwork requires an entirely new set of skills. This book guides readers down the path to success. • Explains how virtual communication has significantly changed the way people interact and rewritten many aspects of the "rulebook" on how business is done • Defines how team dynamics change when the interaction shifts from in-person to electronic and how to correct for these tendencies to avoid unintended offense or misunderstanding • Instructs readers on building trust, addressing fairness, and dealing with conflict in an online environment • Provides relevant, instructive anecdotes based on the experiences of dozens of managers, allowing readers to learn from their real-world successes (and disasters)

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Lesikar's Business Communication: Connecting in a Digital World, 12/e by Rentz, Flatley, and Lentz takes the solid foundational principles of this classic text and applies them to business contexts in the 21st century. While continuing to focus on careful problem analysis, adaptation of the message to the

audience, and maintaining positive human relations, this edition discusses current challenges for business communicators and gives students practice meeting those challenges. Toward this end, the book maintains the realism, technological currency, and pedagogical effectiveness for which it has become well known and respected. As with previous editions, the 12th edition prepares students to communicate in the modern workplace by first providing extensive writing advice and then providing methodical analyses of the main forms of business communication. Along the way, it incorporates a multitude of real business examples, a wide range of problem-solving cases, and a thorough treatment of technology's role in business communication. In addition to a full suite of teaching and testing materials, the book's Online Learrning Center gives teachers easy access to an online blog, Bcomm Teacher Xchange, that will keep them abreast of the latest research and developments in the field while providing a host of practical teaching tips. Through its BC Resources link, the OLC also offers an extensive collection of Web links on multiple bcomm topics, from grammar to persuasion to research and teamwork.

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